

## AUDIO GUIDE RENTING REGULATIONS

1. Tourist Information Centre „KAJAR” in Kuriany 6 is located near Białystok's departure by National Road no. 19 is a place for renting audio guides during opening days and hours. Previous online / telephone reservation of the device is possible.
2. Audio guides are the property of KAJAR company and are located in Tourist Information Centre mentioned in point 1 as an innovative method for maintaining movement of tourists in Podlaskie Voivodeship.
3. Renting audio guide on one hour before point's closing will not be possible.
4. Audio guide contains receiver and stereo headphones.
5. Audio guide's technical condition together with device's maintenance have to be checked before renting. Tool room's staff have to be informed about any possible defects of the devices.
6. Audio guide have to be returned to the Tourist Information Centre 30 minutes before closing at latest.
7. Renting audio guides is liable to 15.00 PLN fee if returned the same day, fee is doubled to 30.00 PLN if audio guide will be returned on the next day. Price list can change in case of group packages. Actual price list is an integral part of the present regulations.
8. For the availability of renting the audio guide following conditions have to be realized: fulfilling rental form, showing ID that has the same information as in the form, pay in a 100 PLN returnable deposit.
9. Groups of tourists have the ability to be provided with a help from a professional travel guide equipped with a transmitter and audio guides working as a receivers.
10. Organised groups (schools, families) have to pay in a 200 PLN total returnable deposit for all rented devices which is paid by a group leader.
11. Organised groups from institutions with their seat in Białystok city and Zabłudów commune such as: schools, offices, non-governmental organizations, working places, delegations invited by the urban authorities to visit Białystok and its environs, can be exempt from security deposit payment. Decision can be made by a worker of Information Point in agreement with the owner of audio guides.
12. Audio guide can be rented only for majors. Guardian is responsible for audio guides used by minors.
13. Audio guide will not be rented for people under the influence of alcohol or any narcotics.
14. In case of holding the device out longer than declared, fine in the amount of 10 PLN per every extra hour will be count up.

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Project: "An improvement of tourist value of Podlaskie Voivodeship through creating multifunctional room and tourist information point for realisation of business, cultural and sight-seeing foresights" no. WND-RPPD.03.01.00-20-029/12 co-financed by the European Regional Development Fund under the within the Framework 3.1 "Development of tourist value in the region", within the framework of the contract no. UDA-RPPD.03.01.00-20-029/12-00 from 12-12-2012 Regional Operational Programme of Podlaskie Voivodeship for the years 2007 -2013.



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15. In case of losing the device, lender will be obliged to pay the full value of the device in cost of 1100,00 PLN and 28 PLN for the headphones.
16. In case of returning damaged device, lender will be obliged to pay for the cost of the repair in the amount of 300,00 PLN for the device and 28,00 PLN in case if the headphone are broken.
17. In cases mentioned in points 16 and 17 deposit will be covering part of the financial liabilities.
18. The owner of audio guides will vindicate his rights, without next subpoenas, on the legal basis towards people renting audio guides, who despite written summon did not follow the rental policy.
19. Matters that are not regulated in this renting regulations are governed by the Civil Code.

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